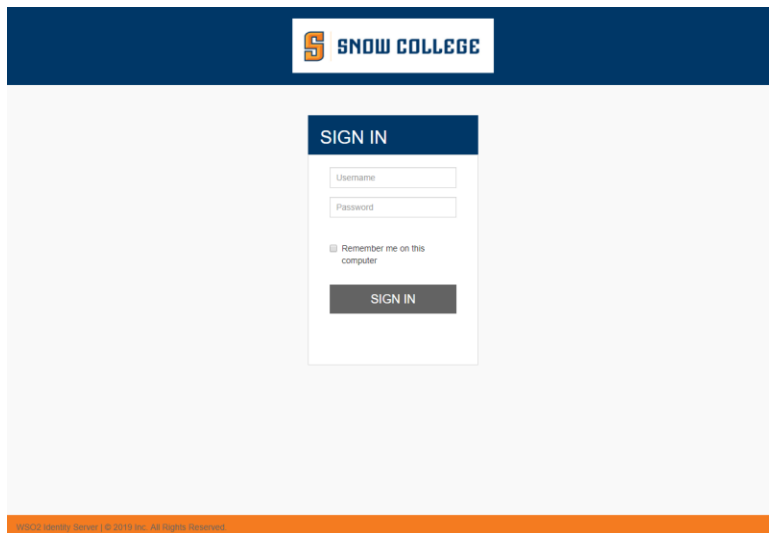


Logging into Neood/Neogov

Neood utilizes Single Sign On. When clicking the link in your email or on the HR page, it should take you to a screen similar to this.



The screenshot shows a web page with a dark blue header containing the Snow College logo and name. Below the header is a white box with a dark blue title bar that says "SIGN IN". Inside this box are two input fields for "Username" and "Password", a checkbox labeled "Remember me on this computer", and a dark grey "SIGN IN" button. At the bottom of the page, there is a small orange footer with the text "©2022 Liberty Server, LLC 2019 Inc. All Rights Reserved."

***You must be on the school network/on campus in order for Single Sign On to work.**

If you receive an error when trying to log in, please follow the steps below.

1. Try using Chrome, if you aren't already
2. Close the browser completely and try again
3. Clear your cache
4. Go to neogov.snow.edu instead of using the link



NEOED

If you still cannot log in (or are trying to log in when you are not on campus),

1. Go to neoed.com
2. Click 'Sign In' on the top right corner
3. Enter your login credentials
 - a. Username: either your Snow email or firstname.lastname
 - b. Password: try your Snow password
4. If needed, click 'Forgot your username or password' to do a password reset
5. If that still does not work, contact HR and we will send you a password reset from our end

Username

Password

All fields are required

Log In

[Forgot your username or password?](#)

If none of this works, please visit <https://info.neoed.com/contact-us> or call Neoed at 833.903.2915.