Fall 2018 Enrollment Report

Admissions & Recruiting

1---16---18



Goal: Enroll 150---200 additional new freshman for fall 2018 semester

1. Fall 2018 Applications

Total Applications Started: 6,331

Total Applications Submitted: 5,851

Total Accepted: 5,851

Note: Accepted = submitted application w/ fee or waiver

• Reminders go out to started but incomplete applications every few days

Total With Complete Documentation: 3,494 This Date in 2017: 1,959

- About 60% of accepted students have provide requested documentation (transcript/ACT)
- Requested documentation input into BANNER is 98% completed (1,535 ahead of last year, same date)
- A "documents needed" reminder goes out every 2 weeks
- New Customer Relations Management (CRM) software sends additional reminders to territory managers (admissions advisors) each 2 weeks for follow up
- Goal is to receive requested documentation from 100% of accepted students

2. New Admissions Recruitment Activities

- a. Admissions Recruiter Specialists Part time alumni who will visit high schools and contact prospective students in assigned geographic areas
 - --- Teresa Flinders has hired an alumnus who resides in St. George to work in southwestern Utah
 - --- Ashley Beyeler has hired an alumnus who resides in Orem to work in Utah and southern Salt Lake County
- b. Badger Power Lunch Program in 6 county high schools-Lunch chats with up to 20 interested seniors, and an admission advisor, faculty member, and student ambassador.
 - --- Teresa has scheduled 4 of her schools and will have the rest set up by end of week
 - ---She reports very favorable reaction from high school counselors and administrators
 - ---Jeff has scheduled 2 of his 4 schools and will have the balance set up by end of week
- c. Ambassador halftime/assembly/events in 6 county high schools
 - --- Teresa and Jeff will be setting these up next week

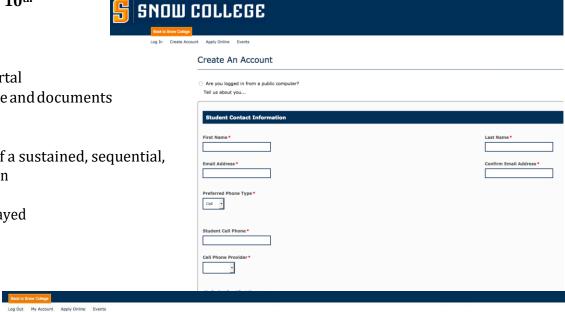
3. High School Junior Spring Tour Outreach Plan (many parents will see these communications as well)

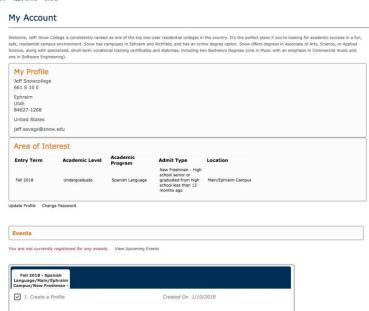
- Full---color email to all 30,000 juniors in our database sent Jan. 5 2018)
- Full---color postcard mailed to 30,000 homes of all juniors in our database sent Jan. 12 2018
- High school tours start week of Jan. 16th in Utah County

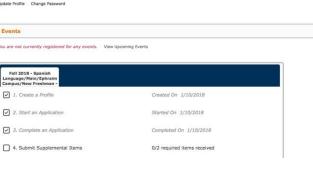
New CRM admissions tool went "live" Jan. 10th

Student Applicant Tools:

- Apply for admission
- Access their Personal "My Account" Portal
- See "real-time" status of their acceptance and documents
- Receive same day acceptance email
- Receive a same day call
- Receive email, text, postcards as part of a sustained, sequential, interest-building communication plan
- Sign up for Snowblast
- Receive automated sequential, time-delayed Snow main messages emails









Admissions Advisor (territory manager) Tools:

- Log into their Applicant Dashboard daily
- Immediate access (even on a mobile, hand-held device) to their current "Activities Due" (calls, emails, etc.)
- Spend 2-3 hours daily working through "Activities Due"
- Immediate access to contacts at each stage: inquiry, application started, application submitted, application completed

Funnel Information My Opportunity Funnel Breakdown Application Complete Application Started Application Started My Activities Due Today Regarding Subject ↑ Activity Type ↑

Fall 2018 - Spanish Language/Main/Ephrai... =

